

Do You Outsource IT?

Business Continuity Plan?

Server/Anti-Virus Patch Reports?

Daily Backup Reports?

Are you Testing Backups?

Are you receiving **FULL** value from your Managed Service Provider (MSP)?

Regular Face to Face Meetings?

IT Roadmap? Security Review?

Reactive or Proactive?

Holding off on Upgrades?

What Value do We Provide?

- ✓ Advocate for YOU. Ensure that you receive what you pay for.
- ✓ Work **WITH** your MSP to establish long-term best practices.
- ✓ Improve the level of service you receive from your MSP.
- ✓ Establish proactive processes you can count on, with transparent performance metrics and status reporting.
- ✓ Short term engagements for iterative improvements. We are **NOT** replacing your MSP. We are protecting your interests.
- ✓ Provide IT assessments, manage software upgrades, review MSP proposals, develop IT roadmaps and general IT strategy.

To discuss how to increase the value from your MSP, please contact us today!



joel.rozak@creativitylodge.com
(403) 282-7531
www.creativitylodge.com

